Membership benefits

Erik Elmgren Head of housing division SUT



The Swedish rental market

- 1,6 millions rental apartments
- 1,5 million negotiated rental apartments
- 3 million tenants
- Paying 11,5 bilions euro in rent every year

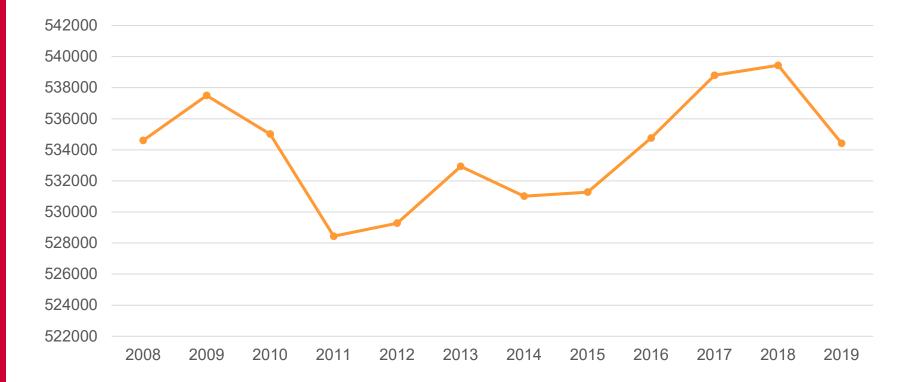


534.316

Member household or 1 million members

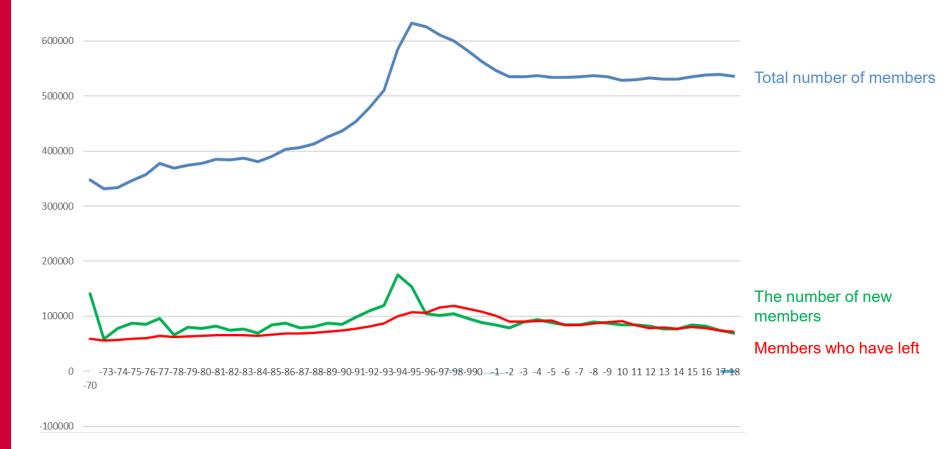


Membership growth - present



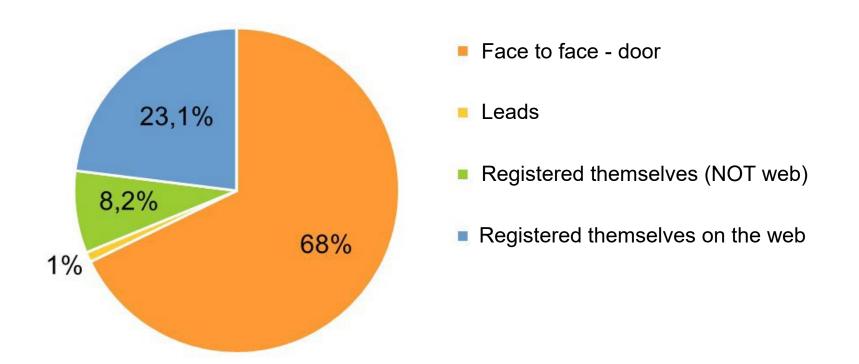


Membership growth during 1970 -- 2018





Channels for Recruitment 2018





Membership fee

85 SEK (8 Euro) per household per month from 1 of january 2020

Previously ranged from 75-85 SEK across the country



What do you get as a member?

We have many benefits for our members

- We negotiate with landlords concerning rents and terms and conditions of housing
- We answer questions from members and provide legal support in dealings with landlords
- We work with opinion-shaping and lobby policymakers to improve conditions for our members
- We help members to personally make a difference in their housing
- Publish a monthly member magazine

And much more.....



51/22The SUT board has decided by 2027



- More than 50 percent (51) of Sweden's tenants are to be members of the SUT
- To increase the number of elected representatives and active members to 22,000 people from 10,000 currently

Hyresgästföreningen

The Plus programme

Creating Values for members, SUT and participating companies





The Plus programme

- Mission
 - to contribute to long-term positive membership development by creating individual and financial benefits for members
- Managed by a Limited Company, subsidiary of the SUT
- Boardmembers from SUT officials and elected
- Funded through kick-back on the revenue created for participating companies – no costs for the members of SUT



Discounts for members - examples

- Cinema tickets
- Different kinds of Insurance
- Bank loans
- Boat cruise tickets
- Wallpaper and paint
- Car hire
- Medicine
- Gym membership
- Spectacles
- Books
- Bikes
- Mobile phones



All parties are winners...

Creates longer memberships for SUT

 Estimate 2018: At least 5000 members remain at least 3 more years

More revenue for participating Companies

- Total revenue 2018: 88 000 Euros
- For the members in SUT:
 - Total discounts 2018: 8 000 Euros

What's in it for me? What's in it for me? What's in it for me?



Roundtable questions

- How do you recruit members?
- How do you retain members?
- How do you organize members?
- Best practice?
- Success stories?

